



**FAQs _ UG Male
Accommodation
(SAN Residences)**

Residential Life (RL) creates a home away from home in the residence halls for the students. RL create safe, supportive, inclusive and engaged living-learning community that enhances students' personal and academic success.

1. What is the eligibility criteria to apply for KU accommodation?

Student housing (subject to availability) is available to international students and students residing outside of the city of Abu Dhabi.

2. How can I apply for housing?

Admitted and eligible students will receive a link through their email addresses to apply for housing.

3. What are the accommodation fees?

- Double rooms are free for UAE nationals.
- Students will be assigned to a double shared accommodation by default.
- Single rooms are subject to availability and an accommodation fee applies. Please contact the University Residence Management for further information.
- For international students and where applicable a rental fee for double or single accommodation is present. Please refer to the Fee Guidebook when shared by the Registrar Office.

4. What is check-in process in the dorm?

You will be handed the key to your room. The keys are the property of the University. No duplications are permitted to be made. In case of lost or unreturned keys, the resident will be charged a non-refundable fee for each key replaced. Residents are required to sign a form confirming receipt of keys and the terms governing their use and replacement.

5. Is there any deposit I have to pay during the check-in process into the dorm?

Yes, the resident is required to deposit AED 2000. This amount will be returned to the student if they graduate or decide to leave the Residence as long as no damage happens to the apartment, furniture, or any other University belongings.

Students will sign the inventory form to ensure all items mentioned exist and are in good condition.

6. As a new student, what choices of rooms do I have?

All new students will be assigned together in one building and every two students will share one room. Single room will be provided to medical and special cases only with an exceptional approval.

7. Can I live with a particular roommate?

As a start, students will be distributed randomly to the rooms and they can request to live with a particular roommate in future based on the availability.

8. Is there any chance for me to have a single room?

Single room to nonspecial cases will be provided based on availability with applicable rental fees.

9. How should I request to transfer to another room?

You need to approach the Resident Life Office at SAN Campus and fill the Housing Transfer Form. Your request will be assessed/approved based on availability.

10. What furniture will be in my room when I arrive?

Bedrooms are furnished with a bed and mattress, one side table, study desk, chair and cupboard for each student.

Living rooms are furnished with sofa set and TVs.

Some resident units are equipped with kitchen and cooking appliances.

Furniture condition is the responsibility of the student(s) residing in the room or apartment. Any damage or loss shall be the responsibility of the resident(s) individually or jointly.

11. How are the washrooms arranged?

Each residence/apartment has shared washroom facilities. Residents are requested to keep those clean and hygienic all times.

12. Am I allowed to bring my own furniture or fixtures for my room?

Residents may bring their personal belongings which as long as it does not affect the rooms/flats' spaces.

13. What should I do if I have a maintenance concern?

You can send a helpdesk request through the Maintenance complaints link. The Resident Assistant will follow the issue in case of any delay.

14. Is there Wi-Fi access in student rooms?

Wi-Fi is available in all student rooms as well as common areas of the residential halls.

15. How can you ensure my safety and security in the dorms?

The University has a security department that operates 24 hours a day, seven days a week. Security staff regularly patrol the campus. No one is allowed to enter your room during your absence unless it is for cleaning or maintenance purposes or in special circumstances. The main doors for the building and the apartments operate through an electronic access using a smart card.

16. Can I leave my personal belongings in the room and trust that it will be safe?

To ensure the safety, residents are responsible for locking their rooms and they are responsible for their own belongings and their personal items. The University will not be responsible for any lost or stolen items.

17. What type of cleaning is provided in the residence halls and apartments?

Cleaners are available during the day to maintain the general cleanliness of the Residence. Each room will be cleaned once a week. Students are required to maintain acceptable standards of cleanliness at all times.

Students are required to clean the kitchen after use. It is not the cleaner's responsibility to wash the students' dishes or to clean up after them.

18. How can I get a car permit for the Residences?

You can apply for a parking permit via Khalifa University's Portal.

19. Are there any important rules for the parking that I should follow?

Students must park at the designated areas, avoid blocking other cars and observe "No Parking" signs.

Students are urged to drive slowly and cautiously when entering and leaving parking areas and the campus vicinity. Please communicate with Security Department to have more information about parking policy.

20. Can I bring my own car to the residences?

Yes, you can bring your car to the Residence but you have to consider the limitations of the parking slots. A city bus stop is also available outside the

campus gates. You are required to apply for a car permit through the KU Portal and follow all parking regulations.

21. Am I allowed to receive guests in my apartment?

Visitors are allowed in the Student Center, reception area or any other common areas except student's apartment. The allowed period for visiting is from 8:00am to 11:00pm. Overnight stay is not allowed. Visitors/guests has to follow the existing procedures to get permission and enter the Residences.

22. What is the curfew time in the dorm?

Student housing residents must be in their accommodation before 11:00pm.

Students should abide by the curfew time to avoid getting violation.

23. What are the available catering options?

Food service that offers breakfast, lunch and dinner is provided in the SAN Campus Student Center. Food outlets such as a convenience store (ADNOC OASIS) and cafes are available for snacks and refreshments.

24. Can I smoke or use chewing tobacco or use e-cigarette in the dorm?

Smoking or any kind of smoke is restricted and not allowed inside the dormitory. Smoking is allowed ONLY in the designated areas at SAN campus.

25. What are the facilities and services in the dorms?

- High-speed Wi-Fi in all common areas and student rooms.
- Computer room with network printers at Student Center.
- Fully equipped laundry room with washer and dryer.
- Gymnasium and sports facilities are available in the Student Center.
- Recreational games such as snooker and foosball tables.
- Vending machines for snacks /soft drinks/coffee/tea.
- Large screen TV with satellite TV channels in Student Center.
- Free satellite channels available inside all rooms.
- Clinic service, Mosque and convenience store.
- 24/7 security and CCTV system.

26. Where is the location of the Resident Life Office and how can I contact them?

- The Resident Life Office is located in the Ground floor, Building 2 (Bu Hasa) at SAN Campus.
- The email account is residentlife@ku.ac.