



FAQs PG Student Residences 2022-2023

General information

1. Who is eligible for graduate residences?

Postgraduate student housing (subject to availability) is available to full-time registered Medical, Master's and PhD international students and students residing outside of the city of Abu Dhabi. Residences can also be offered to international visiting/exchange students and summer interns.

2. How can I apply for housing?

Eligible students for accommodation can apply for housing at the time of accepting the graduate scholarship offer. The Resident Life Office will communicate with you to complete the process.

3. Is there any accommodation fee that PG students should pay?

Students whose scholarship does not provide free University accommodation are required to pay the applicable housing fees. The housing fee amount will be deducted from the student's monthly stipend or the full amount can be paid by the student upfront.

4. When am I eligible to receive accommodation allowance?

Students may be eligible for an accommodation allowance only in cases where the University cannot provide housing for the eligible student (for example, when the residences are at full capacity). Students who choose not to accept the room provided by Khalifa University are not eligible for accommodation allowance.

5. Do you provide accommodation for families?

We do not offer family accommodation. All student housing is available to the student only.

6. Are there any halls for married students?

All residential halls are for one person and spouses cannot live together.

7. Are the halls single-sex or mixed?

All the residential halls are single sex. Men's and women's residential halls are completely separated. For male students, graduate residences are in Sas Al Nakhl (SAN) Campus and Masdar City, while females are in Umm Lulu and Masdar City.

8. What is the overnight guest policy?

Students can have guest(s) during the day and should be of the same gender, but overnight stay for the guest(s) is not allowed at all times.

9. Am I allowed to bring my own furniture or fixtures for my room?

Residents may bring their personal belongings as long as it does not impact the rooms or flat spaces.

10. Can I request to change my room or Residence once I moved in?

The PG Residence Life Office sets a room allocation plan at the beginning of every semester. Transfers between rooms/relocation between Residences during the course of the first semester is discouraged. Transfers between rooms/relocation between Residences during the course of the first semester is discouraged.

Once the student has been assigned a room, re-location between Residences/transfer room requests will not be accepted by the PG Residence Office unless there are exceptional circumstances and strong justification is provided. If the student decides to move out from the Residences during the term, he/she is charged for the entirety of the term.

Eligible students who are not residing in the Residence and would like to request accommodation can do so before the start of the new semester. The PG Residence Life Office will not accept student requests during the semester.

11. Will my room be safe and secure?

The University has a Security Department that operates 24 hours a day, seven days a week. Security staff regularly patrol the campus and residences. No one is allowed in your room without your presence unless it is for cleaning or maintenance purposes or in special circumstances. The main doors for the building and the apartments operate electronically.

Also, students need to abide by health and safety regulations of KU. Prohibited items are not allowed. (I.e. unsafe chemical/electrical materials or industrial-grade pesticides).

Students are expected to report any incident or activity that may have a negative impact on students' health and safety to the Resident Life Office.

12. What type of cleaning is provided in the residence halls and apartments?

The common areas and residence halls are cleaned frequently. It is the resident's responsibility to clean their own rooms/apartments.

13. Is there a shuttle service between students' residences and KU Campuses?

Khalifa University offers free shuttle services that cover all student residences and inter-campus routes.

14. Am I allowed to bring my own car?

All residential students may bring cars to their designated dorms. PG students' parking is available inside the buildings. You are required to get a car permit from the Security Department and follow all parking regulations. Students can apply online via the KU Intranet Portal to request a car permit. Once the request is approved, students can collect the sticker from the Security Department at Main Campus or SAN Campus.

15. Is smoking allowed in the Residences?

Smoking of any type (cigarette, vape, shisha, and e-cigarette) is prohibited in all buildings including accommodation rooms.

16. What should I do if I have a maintenance concern?

Any maintenance request should be raised online via a link or email shared with resident students upon check-in.

17. What is the PG Residence Life contact information?

Students can contact the PG Residence Life via email at pgr.life@ku.ac.ae.

Umm Lulu Housing Complex – PG Female Students

1. What type of rooms are there at Umm Lulu Housing?

Each student is provided with a single room with shared living room, kitchen and living area. All the rooms are equipped with TV and an internet connection.

2. What furniture will be in my room when I arrive?

- Bedrooms are furnished with a bed and mattress, one side table, study desk, chair and cupboard for each student.
- Living rooms are furnished with sofa set and TV.
- Kitchen is furnished with a refrigerator, microwave, stove, electrical tea kettle, iron and board.
- Furniture condition is the responsibility of the student(s) residing in the room or apartment. Any damage or loss shall be the responsibility of the resident.

3. What are the facilities and services in the dorm?

- WI-FI connection.
- Laundry service.
- Cleaning service for the common areas.
- Student Center and it includes the following facilities:
 - Computer room with network printers.
 - Fitness room.
 - Multipurpose hall.
 - Prayer room.
 - Lobby with sitting area.
- Recreational games such as billiards, snooker and foosball tables are available. A traditional tent and big screen TV are available to help students relax after a hard day of studying.

4. Where can I get food from?

Main and SAN Campus offers a variety of retail outlets, including a canteen, cafes and convenience store. Alternatively, students can order food from outside and get it delivered to the Residence.

5. How do I find the location of my Residence?

Umm Lulu Housing Complex



SAN Campus Residences - PG Male Students

1. What type of rooms are there at SAN Residences?

Each student is provided with a single room with shared living room, kitchen and living area. All the rooms are equipped with TV and an internet connection.

2. What furniture will be in my room when I arrive?

- Bedrooms are furnished with a bed and mattress, one side table, study desk, chair and cupboard for each student.
- Living rooms are furnished with sofa set and TV.
- Furniture condition is the responsibility of the student(s) residing in the room or apartment. Any damage or loss shall be the responsibility of the resident.

3. What are the facilities and services in the dorm?

- Student Center that includes the following facilities:
 - Canteen offering breakfast, lunch and dinner.
 - Recreational game room.
 - Gym.
- Outdoor sport courtyards.
- Convenience store.
- Laundry room.

4. Where can I get food from?

In addition to the canteen and convenience store, SAN Campus has several cafes serving food and refreshments.

5. How do I find the location of my Residence?

SAN Campus



Masdar City Residences - PG Male & Female Students

1. What type of rooms are there at Masdar City Residences?

Separated blocks are available for male and female students.

2. What furniture will be in my room when I arrive?

Each male and female apartment has a bedroom, kitchen, toilet and shower, living/dining and study area. We also offer a small number of rooms to accommodate disabled students.

3. What are the facilities and services in the dorm?

- Multi-purpose areas that includes the following facilities:
 - GYM.
 - Study rooms.
 - Laundry rooms.
- Designated parking area (North Car Park)

4. Where can I get food from?

A canteen offering breakfast, lunch, and dinner is available in Masdar City. Additionally, a number of retail outlets including restaurants, cafes, shops, and supermarket are located around the area.

5. How do I find the location of my Residence?

Masdar City

