



# FAQs\_PG Student Accommodation SAN Campus & Umm Al Lulu Residences

Common information for PG Male & Female students:

**1. Who is eligible for graduate residences?**

All full-time and registered MSc, Medical and PhD students who live beyond commuting distance (80 km) to the campus are eligible for graduate residences at Khalifa University. Residences can also be offered to international visiting students and summer interns.

**2. How can I apply for housing?**

When you accept the offer from the University, you can apply for housing in the welcome message form and Resident Life Office will communicate with you to complete the process.

**3. Is there any accommodation fee that PG students should pay?**

Yes, there is a rental fee per semester and the amount will be deducted from student monthly stipend.

For more info, please contact PG Resident Life Office [pgr.life@ku.ac.ae](mailto:pgr.life@ku.ac.ae)

**4. Do you provide accommodation for families?**

We do not have residential halls for families.

**5. Are there any halls for married students?**

All residential halls are for one person and spouses cannot live together.

**6. Are the halls single-sex or mixed?**

All the residential halls are single sex. Men's and women's residential halls are completely separated.

Male residential halls locate at Masdar City Campus and female halls are located at Umm Al Lulu Dorm Complex.

**7. What is the overnight guest policy?**

Students can have guest/s during the day and it should be from the same gender, but overnight stay for the guests is not allowed.

**8. Am I allowed to bring my own furniture or fixtures for my room?**

Residents may bring their personal belongings as long as it does not impact the rooms or flat spaces.

**9. How should I request to change my room?**

You can send email to [pgr.life@ku.ac.ae](mailto:pgr.life@ku.ac.ae) . Your request should be assessed/ approved based on availability.

**10. Will my room be safe and secure?**

The university has a security department that operates 24 hours a day, seven days a week. Security staff regularly patrol the campus. No one is allowed

in your room without your presence unless it is for cleaning or maintenance purposes or in special circumstances. The main doors for the building and the apartments operate through an electronic access using a smart card.

Also, students need to abide by health and safety regulations of KU. Prohibited items are not allowed. (I.e. unsafe chemical/electrical materials or industrial-grade pesticides).

Students are expected to report any incident or activity that may have a negative impact on students' health and safety to the Resident Life Office.

**11. What type of cleaning is provided in the residence halls and apartments?**

The common areas and residence halls are cleaned frequently. It is the residents' responsibility to clean their own apartments.

**12. Is there a shuttle service between students' residences and KU campuses?**

KU offer free shuttle services that cover all student residences and intercampus routes.

**13. Am I allowed to bring my own car?**

All residential students may bring cars to their designated dorms. PG students parking is available inside the buildings. You are required to get a car permit from Security Department and follow all parking regulations.

**14. Is it mandatory to have a car permit and how can I apply for it?**

Car permit is required to all KU students using their personal car. Students should apply for the car sticker via KU Portal and specify if they need a permit to enter KU campuses or their university residence. Once the request is approved they can collect the sticker from Security Department at KU Main or SAN Campus.

**15. What is the accommodation allocation process?**

Registered students will receive an email from RL Office that include room details and any other relevant information

**16. Can I smoke or use chewing tobacco or use e-cigarette in the dorm?**

Smoking is prohibited in all buildings including accommodation rooms.

**17. What should I do if I have a maintenance concern?**

All maintenance requests should be submitted online via FM helpdesk [fm@ku.ac.ae](mailto:fm@ku.ac.ae)

**18. What is the PG RESIDENT LIFE contact information?**

- PG Resident Life Office Number: +971 (02) 8109316
- Email Address: [pgr.life@ku.ac.ae](mailto:pgr.life@ku.ac.ae)

# Umm Lulu Dorm Complex – PG Female Students

## 1. What type of rooms are there in the residential halls?

Each student will be provided with a single room with shared living room & kitchen and living area with TV and internet connection.

## 2. What furniture will be in my room when I arrive?

- Bedrooms are furnished with a bed and mattress, one side table, study desk, chair and cupboard for each student. Also, the soft furniture is provided with bed cover, mattress protector, pillow and pillow case, blanket for each bed.
- Living rooms are furnished with sofa set and TVs.
- Kitchen is furnished with a refrigerator, microwave, stove, electrical tea kettle, iron and board.
- Furniture condition is the responsibility of the student(s) residing in the room or apartment. Any damage or loss shall be the responsibility of the resident.

## 3. What are the facilities and services in the dorm?

- WI-FI connection.
- Laundry service.
- Cleaning service.
- Student Center and it includes the following facilities:
  - A Computer room with network printers.
  - Fitness room.
  - Multipurpose hall.
  - Prayer room.
  - Lobby with sitting area.
- Recreational games such as billiards, snooker and foosball tables are available. A traditional tent and big screen TV are available to help students relax after a hard day of studying.

## 4. Where do I get food from?

You can have your meal at KU main campus where a number of food outlets are available and coffee shops. Also, from the catering service at SAN Campus Student Center and the available coffee shops in the campus. You can order meals from outside and get it delivered to the accommodation.

# SAN Campus Residences - PG Male Students

## 1. What type of rooms are there at SAN residences?

Each student will be provided with a single room with shared living room & kitchen and living area with TV and internet connection.

## 2. What are the facilities and services in the dorm?

- Multi-purpose areas that include fitness room, outdoor sport courtyards, recreational game room, a convenient store, a canteen offering catering services for breakfast, lunch, and dinner.
- A fully equipped laundry room.
- Parking: students are permitted to park their cars in the allocated Residences Car Park. Students should apply for the car parking access request at the PG Residence Office.
- Security: Security guards are available at each campus accommodation and they operate 24 hours a day, seven days a week.

## 3. How do I find the location of my residential hall?

### Umm Lulu Dorm Location Map



## SAN Campus Student Residence

