

Dear KU Users,

Due to the security issues and vulnerabilities arises recently about Zoom the Web Conferencing solution, we are strongly recommending to all KU users to only use [BigBlueButton](#) and [Microsoft Teams](#). The applications that are officially supported by Ankabut. In case you face any technical issue while using these applications, please contact [ServiceDesk@ku.ac.ae](mailto:ServiceDesk@ku.ac.ae).

If you choose to use Zoom, please consider following guidelines:

- Use the private meeting option. It requires a meeting password or use the waiting room feature and control the admission of guests.
- Provide the meeting invitation link directly to your specific people and avoid sharing the link to an unrestricted publicly available social media post.
- Change the screen sharing to “Host Only.” If screen sharing is needed by another individual (ex. Presentations), only provide that permission to the individual for that specific time period.
- Ensure you and other parties are using the updated version of Zoom.

Best Regards,